

## A Monitoring Visit

**Practical information:** Number of participants: Between 3 and 6  
Duration: 4 ½ days  
Price per person @ Valesta office: €1300

### Course Overview

Excellent communication skills are integral for anyone working in clinical research. Clinical Research Professionals in Belgium not only need a specific scientific degree and/or background but a fluency in Dutch and French is a necessity when visiting sites.

The ability to perform site visits in the language of the site personnel is integral to the role and requires a high level of knowledge of the specific language. This course of four half days is focused on clinical research, meaning all exercises have a medical or clinical research dimension to make the exercise match the language needs of a clinical research professional.

### By attending this course you will gain:

- ✓ Knowledge on how to manage a routine monitoring visit of a clinical trial in the target language
- ✓ Skills to enable you to communicate better, and with more efficiency and professionalism during the site visit

### Course Content

The focus of the training will be on oral exercises, using simulations of real-life situations where active participation is required. Some basic theory will be provided on structure, terminology, key sentences and expressions.

The topics covered during this course include:

- Nonverbal communication: eye contact, active listening, use of silence
- Repetition of grammar: conjugation of verbs, general grammar rules
- Providing feedback on the status of the trial to the site staff regarding the trial
- Obtaining necessary documentation
- Suggestions for improvement and problem solving
- Making agreements
- Interrelational and focus points in verbal communication: use of voice, choice of words, use of tone, etc.
- Reporting and quality issues

A European B1 level in the target language is required and before taking this course, you will be tested to evaluate your level of knowledge. This course guides the participants in how to manage a routine monitoring visit in the target language and provides them with the skills to communicate better, and with more efficiency and professionalism.

**For more information or to reserve a seat on this training course please contact us today!  
*We are flexible! Should you require training to be carried out in-house, we would be happy to discuss your needs and come up with a suitable solution for you.***